

NORTHERN CALIFORNIA

Medical Group Name	Primary Care Physician Access		Specialist Access	Overall Access	After Hours Services		
	Routine Care	Urgent Illness	Includes routine and urgent visits	Composite score of access to all providers	Correct Emergency Instructions	MD Available By Phone When Needed	Urgent Care Available?
Statewide Average	81	77	71	74	92	75	N/A
Affinity Medical Group	88+	87+	77+	79+	90	87	NR
Allcare IPA	NR	81	72	76	86	78	NR
Alta Bates Medical Group	86+	84+	70	76	NR		
Bakersfield Family Medical Center	84	79	NR	74	82	91	Yes
Bay Valley Medical Group	87+	83+	77+	77+	92	83	NR
Brown and Toland Medical Group	84	80	72	76+	92	98	Yes
Camino Medical Group	82	77	77+	77+	NR		Yes
Golden Empire Managed Care Medical Group (GEMCare)	88+	87+	72	73	92	81	Yes
Golden State Physicians Medical Group	82	80	NR	75	98	84	NR
Hill Physicians--all combined	87+	84+	73	77+	NR		Yes
Hill Physicans Medical Group - East Bay	88+	87+	74	79+	96	59	Yes
Hill Physicians Medical Group - Sacramento	85+	81	73	76+	92	86	Yes
Hill Physicians Medical Group - San Francisco	89+	84+	76	81+	92	98	NR
Hill Physicians Medical Group--San Joaquin	88+	87+	NR	75	94	76	Yes
Hill Physicians Medical Group - Solano	84	81	NR	75	96	82	Yes
John Muir/Mt. Diablo Health Network	86+	81	67	77+	88	78	Yes
Key Medical Group	86+	82+	73	76+	80	88	NR
Marin IPA	86+	83+	79+	81+	98	89	NR
Mercy Medical Group	81	77	67	74	100	100	Yes
Statistical tests were used to calculate rates significantly above or below the statewide average.							
+ Above Statewide Average			- Below statewide average				
NR - Not reported because sample size or response rate too low for statistically valid results. For after hours questions, means group did not participate.							

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Statewide Average	81	77	71	74	92	75	N/A
Mills-Peninsula Medical Group	83	81	73	76+	92	67	NR
NorthBay Healthcare Medical Group	85	83+	NR	77+	100	92	NR
Palo Alto Medical Foundation	88+	87+	74	81+	66	87	Yes
Physicians Integrated Medical Group	87+	82	NR	79+	NR		
The Permanente Medical Group--Combined	82	80+	71	76+	NR		Yes
The Permanente Medical Group - Peninsula Area	83	80	NR	78+	NR		
The Permanente Medical Group - East Bay Area	79	78	70	76	NR		
The Permanente Medical Group - North Valley Area	85+	82+	68	77+	NR		
The Permanente Medical Group - Central Valley Area	86+	81	74	78+	NR		
The Permanente Medical Group - North Bay Area	82	79	75	76	NR		
Physicians Medical Group of San Jose	86+	84+	NR	75	96	73	NR
Physicians Medical Group of Santa Cruz	86+	83+	75	77+	100	98	NR
Santa Clara County IPA	81	79	76+	76	92	64	NR
Sante Community Physicians	85+	83+	NR	75	80	80	Yes
Sierra Nevada Medical	88+	86+	76+	82+	86	74	NR
Solano Regional Medical Group	77-	73-	70	71-	96	96	Yes
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Statewide Average	81	77	71	74	92	75	N/A
Sonoma County Primary Care IPA	85+	84+	76	83+	63	75	NR
UC Davis Health System	82	78	64-	72	96	92	NR
Woodland Clinic Medical Group	83	77	74	75	100	100	NR
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